

Confidential Questionnaire

Contact Information: Name: _____ Address: _____ _____ _____ Phone: _____ _____ E-mail: _____ _____	Vehicle Information: Model: _____ (GT, Base, Conv., etc.) Year: _____ VIN#: _____ Color: _____ Hood Stripes: _____(yes/no) Hood Pins: _____(yes/no) Hood Scoops/Louvers: _____(yes/no) Current Mileage: _____
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1. Where and when did you acquire the vehicle? (Please provide the dealer's name if known).

2. Was it a purchase or lease? (If a lease, did you exercise your option to purchase the vehicle at the end of the lease).

3. Was it a new, certified pre-owned, or used vehicle?

4. Was the vehicle still under warranty when you acquired it?

5. What was the mileage or approximate mileage of the vehicle when you acquired it?

6. Did you purchase extended warranty coverage from Ford or any third-party?

7. What states have you lived in / registered the vehicle in since you've owned it?
8. Do you still own the vehicle? If you sold or traded in the vehicle, do you believe you received less than fair market value because the hood showed signs of corrosion?
9. Is this a daily driver, race car, or a collector car?
10. Do you keep the car garaged or covered?
11. Do you or other people use this vehicle for commercial purposes? If yes, please describe.
12. When did you first start seeing the corrosion on your hood and what did it look like?
What was the approximate mileage of the car?
13. What did you discover when you began researching the Ford Mustang Hood issue?
Please list any websites or materials you found that might also help us convince Ford this is a real problem it needs to fix.
14. Has anyone told you the problem is a design defect or a manufacturing defect?
15. Have you investigated what it will cost to purchase, paint and install a carbon fiber or other type of replacement hood? If yes, please provide details so we can argue that Ford ought to pay at least that amount to repair the problem.

Please attach additional pages describing any other observations or concerns you have about Ford, Ford's warranty coverage, or the hood corrosion on your vehicle.